VIPER® home

your home   you   your car

Quick Start Guide

Getting Started

Thank you for purchasing the VIPER home monitoring and security system starter kit. The VIPER home starter kit includes everything you need to monitor one entry point and detect motion in one room. The system also has home control expandability. Visit www.viper.com for additional product and warranty information.

What's Included

1 Central Controller and Backup Battery

1 Power Adapter

1 Ethernet/LAN Cable

PROTECTED BY
VIPER home

1 Indoor Motion Sensor

1 Door/Window Sensor Set

3 AA Alkaline Batteries
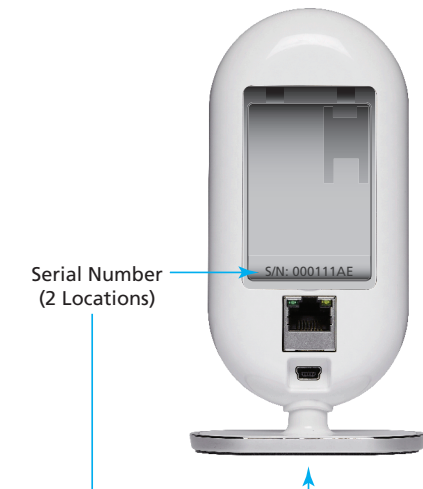
1 Window Decal

What's Needed

- Computer with internet connection
- Internet access point with RJ-45 port (required for the Central Controller connection)
- Tape measure (used when mounting the motion sensor)
- A coin to open the door / window sensors for battery installation

Note: The 8 digit serial number is located on the bottom of the Central Controller and inside the battery compartment.
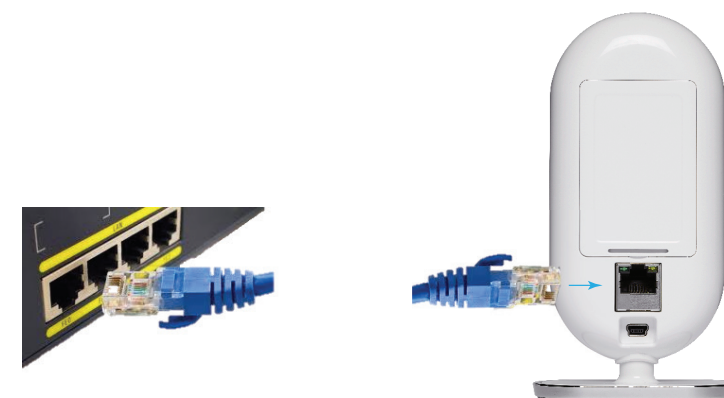
Record serial number here: _____

Serial Number
(2 Locations)

S/N: 000111AE

Connecting the Central Controller

| Step 1 | Install the backup battery first by removing the Central Controller battery cover to and then reattach once installed. |

| Step 2 | Connect the ethernet/LAN cable to the Central Controller and your wireless router/modem. |

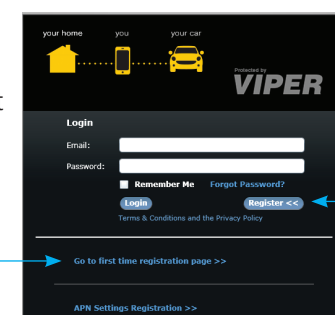| Step 3 | Plug the power adapter into the back of the controller and the other end into the home wall outlet. |

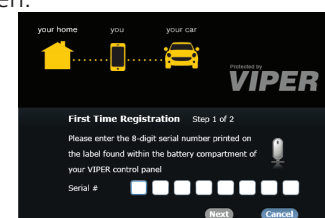| Step 4 | The LED is amber upon turn on and changes to green once the connection process is complete. |

Registration of System and Services

| Step 1 | After confirming that the Central Controller displays a green light. Please visit home.viper.com to begin the registration process. |

Select Go to first time registration page

Login
Email:
Password:
☐ Remember Me   Forgot Password?
Login   Register <<
Terms & Conditions and the Privacy Policy

Go to first time registration page >>

APN Settings Registration >>

Click Register

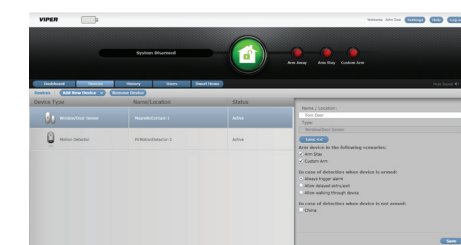| Step 2 | Enter your 8 digit Central Controller serial number recorded at that top of this page and click next. If you receive an error, please confirm the panel LED is green. |

First Time Registration   Step 1 of 2
Please enter the 8-digit serial number printed on the label found within the battery compartment of your VIPER control panel
Serial #
Next   Cancel

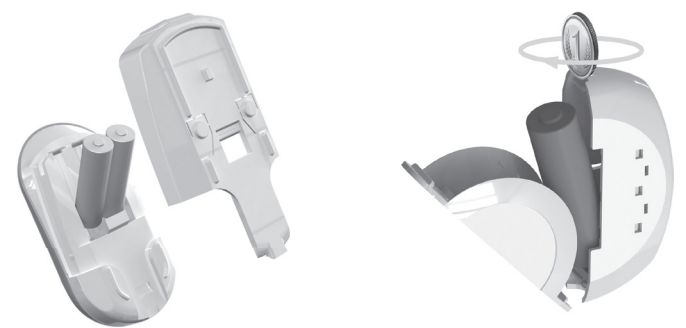| Step 3 | Complete the registration process as shown below. Keep note of your e-mail, password, and user code. These are used to log into the smartphone app. |

First Time Registration   Step 2 of 2
Please enter the following details:
Email
Password
Confirm Password
Name
Enter Mobile #
User Code
TimeZone
☑ I have read and accept the
Terms & Conditions and the Privacy Policy

| Step 4 | Registration is complete when the VIPER home managements center opens. You are now ready to install each of the sensors. |

Select each of the devices and name them for the location they will be placed.
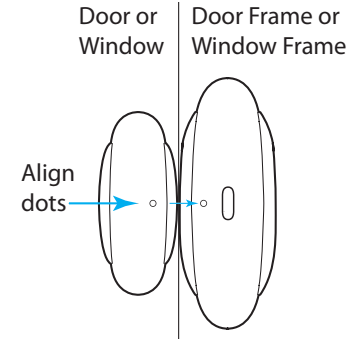
1

Installing Sensors

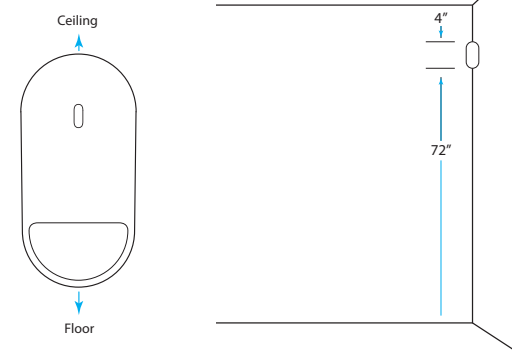**Step 1** — Install batteries in each of the sensors as shown below.

Need installation help? Instructional videos and more can be found online at: www.viper.com
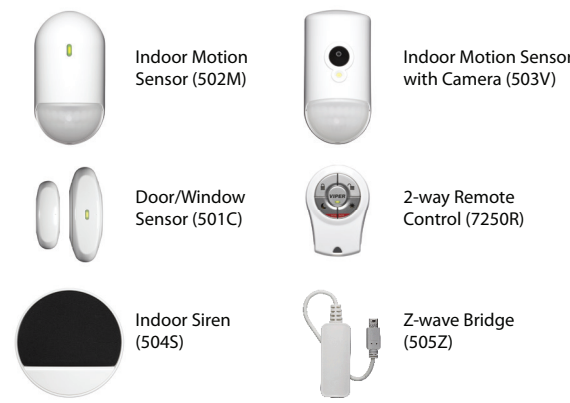
Step 2 — Mount the door/window sensors in the desired location. Align the dots across from each other when the door or window is in the closed position, any space between them should be less than ¾".

Door or Window | Door Frame or Window Frame

Align dots

Step 3 — Mount the motion sensor in a corner or on a flat wall. Avoid mounting in direct sunlight and make sure it is at least 4" from the ceiling and 72" from the floor.

Ceiling

Floor

4"

72"

Other — Additional accessories available at Best Buy and Online

Indoor Motion Sensor (502M)

Indoor Motion Sensor with Camera (503V)

Door/Window Sensor (501C)

2-way Remote Control (7250R)

Indoor Siren (504S)
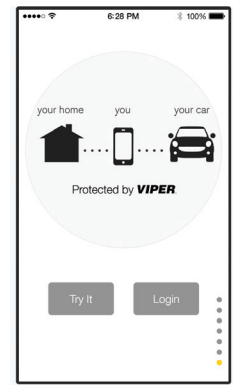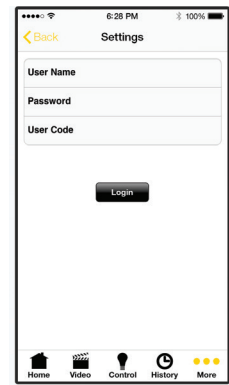
Z-wave Bridge (505Z)

Connecting the App

Step 1 — Download the ViperConnect app from the App Store for iPhone/iPad, and Google play for Android devices. Scan QR code below to download app.
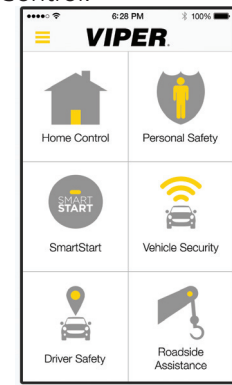
ViperConnect

Available on the App Store

ANDROID APP ON Google play

Step 2 — Once the app has been downloaded, it takes you through a quick tutorial of the features. Once complete, click the login button.

your home   you   your car

Protected by VIPER

Try It   Login

Step 3 — Log into your account with user name (e-mail address), password, and 4 digit user code.

Back   Settings

User Name

Password

User Code

Login

Home Video Control History More

Step 4 — Once logged in successfully, you are directed to the app screen (below) where you can access the entire suite of VIPER connected products. Launch Home Control.

VIPER

Home Control   Personal Safety

SmartStart   Vehicle Security

Driver Safety   Roadside Assistance

Using the App

Step 1 — Use buttons to Arm (away & stay), Disarm, Panic, and receive current system status.

VIPER

Arm Away   Disarm

Panic

Arm Stay   Status

Ready

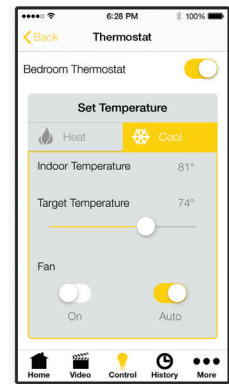Home Video Control History More

Step 2 — Access live video* feed on demand and receive alerts with recorded video of any intruders.
* Indoor camera with motion detector required.

Done   Game Room

Stop Video
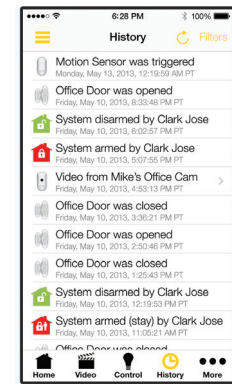
Home Video Control History More

Premium service plan required

Step 3 — Control lights, thermostats, garage doors, locks, and more from your smartphone with ViperConnect and the Z-wave® Bridge (sold separately).

Back   Thermostat

Bedroom Thermostat

Set Temperature

Heat   Cool

Indoor Temperature   81°

Target Temperature   74°

Fan

On   Auto

Home Video Control History More

Premium service plan required

Step 4 — View history by all users; arm, disarm, accesses, intrusion alerts, and videos. All history is saved for 60 days.

History   Filters

Motion Sensor was triggered
Monday, May 13, 2013, 12:10:59 AM PT

Office Door was opened
Friday, May 10, 2013, 6:03:46 PM PT

System disarmed by Clark Jose
Friday, May 10, 2013, 6:03:57 PM PT

System armed by Clark Jose
Friday, May 10, 2013, 5:07:56 PM PT

Video from Mike's Office Cam
Friday, May 10, 2013, 4:43:13 PM PT

Office Door was closed
Friday, May 10, 2013, 3:36:21 PM PT

Office Door was opened
Friday, May 10, 2013, 3:02:46 PM PT

Office Door was closed
Friday, May 10, 2013, 1:25:43 PM PT

System disarmed by Clark Jose
Friday, May 10, 2013, 12:19:53 PM PT

System armed (stay) by Clark Jose
Friday, May 10, 2013, 11:00:21 AM PT

Home Video Control History More

Premium service plan required