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OWNER'S GUIDE

MODEL **3203A** 

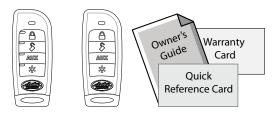
Congratulations

Congratulations on the purchase of your state-of-the-art security system. Reading this owner's guide prior to using your system will help maximize the use of your system and its many features. Please visit: www. automatecarsecurity.com – For general and additional guide information. For any additional questions please contact your authorized Directed dealer or contact Directed at 1-800-753-0600 (U.S. only). Additional support is also available at: http://support.directed.com.

## What you get

Welcome to the best generation of vehicle security. Your system contains everything you need.

- Responder LE remote control
- 1-way companion remote control
- Quick Reference version of owner's guide
- Quick reference card and Warranty card



## Important information

### **Your Warranty**

Your system comes with a warranty. Please make sure you receive the warranty registration card and proof of purchase from your dealer indicating the product was installed by an authorized Directed dealer. Your product warranty must be validated within 10 days of purchase. You can validate it online at <a href="https://www.prodregister.com/directed">www.prodregister.com/directed</a> or complete and return the warranty registration card. arry this card with you to reference your system's many features.

### Replacement Remote Controls

If additional remote controls are desired, please see your authorized dealer or visit us at **www.directedstore.com** to order. Part numbers are: 7243A for Responder LE 2-way remote control and 7143A for the 1-way companion remote control.

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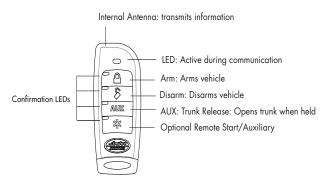
## **Getting Started**

### Keys to using this manual

Specific actions (in bold type) and style conventions are used consistently throughout this manual, they are as follows:

- Press: implies pushing in and releasing a button.
- Hold: is used after "press" actions when a button needs to be held in position for an extended period of time, typically several seconds.
- Italicized words denote section/sub headings in this guide and can be located through the table of contents.
- An asterisk (\*) when used after a word or phrase denotes that additional details can be found in related sections usually noted at the bottom of the page or end of the section.
- LED's are identified by the command/function button they are associated with.

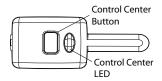
## Responder LE 2-Way



Feature	Description
Internal Antenna	Used for transmitting and receiving* information
Command Buttons (4)	Used to perform arming, disarming, and auxiliary channel commands.
Function Button	Used to access function levels for commands, configuration menus for programming, and car selection.
LED's	Each button has an associated LED next to it that are active during related operations. These LED's are labeled respec- tively as: Arm LED, Disarm LED, AUX LED and RS/AUX LED

 2-way communication is only applicable to the Responder LE remote control

#### **Control Center**



The control center, typically located on the upper part of the front windshield sends and receives commands or messages to and from your system. It consists of:

- The In-vehicle system antenna, for 2 way communication.
- The control center LED, as a visual indicator of the system's status
- The control center button, for placing the system into valet mode\* and to perform the emergency override\*\* operation.

<sup>\*</sup> See Remote and System Operations section for details.

<sup>\*\*</sup> See Alarm Features for details.

## **Using your System**

#### **Commands and Confirmations**

Commands, basic or advanced, are used to activate system features and are performed by pressing one of the command buttons. Basic commands control the most often used security features while advanced commands control more specialized features.

Confirmations for basic or advanced commands are indicated first by siren chirps and parking light flashes, and then by illuminated LED's and beeps or tones on the remote control. A description of each feature confirmation is found in the *Basic Commands* and *Advanced Commands* sections

### **Performing Commands**

Perform basic commands by pressing a command button.

Perform advanced commands by first pressing AUX followed by a command button or pressing and holding a command button for an extended period of time.

#### Advanced Command example: Silent Arm

- 1. Press the AUX button, the AUX LED turns on.
- 2. **Press** the button while the AUX LED is still on to perform the silent arm command.
- The Arm LED will illuminate to confirm when the silent arm message from the system is received.

#### Remote Control Command table

Action Button	Press and Release	Shift (Press/re- lease "AUX" first)	Press/Hold for 2 secs.
	Arm	Silent Arm	Arm and Panic
\$	Disarm	Silent Disarm	No function
AUX	Shift*	Sensor Bypass	Trunk Release
₩ ₩	Remote Starter**/Auxiliary 1-4 activation***	No Function	

- Advanced commands are performed by pressing and releasing the AUX button prior to pressing a command button to perform the action in the Shift column.
- \*\* Available only with optional remote start module installation
- \*\*\* This button can command either aux 1 or aux 4 if turned on by an authorized Directed dealer.

## **Basic Commands (Direct Access)**

#### ∆rm

Press and release



The alarm arms, doors lock (if connected), and the siren chirps and parking lights flash once. The arm LED and beeps play to confirm. If valet mode\* is on, the doors lock and the arm LED and a fault tone plays. Exit valet mode to arm the alarm normally.

If a trigger zone fault is detected the siren chirps once again and the remote will emit a trigger zone fault report\*\*, the arm LED and a fault tone plays.

# To Arm and Panic Press and hold

The alarm arms (or locks in valet) and, after 2 seconds, sounds the siren and flashes the parking lights. The LED's flash and siren tones play to confirm. Press the or button to stop the output.

#### Disarm

Press and release



The alarm disarms, doors unlock (if connected), and the siren chirps and parking lights flash twice. The disarm LED and beeps play to confirm. If valet mode\* is on, the doors unlock and the disarm LED, and fault tones play.

An alarm report \*\* will replace the disarm output if the alarm was triggered; the siren will chirp 4 or 5 times, and the disarm LED and 4 or 5 fault tones play to alert of the report.

#### AUX/Trunk

Press and hold AUX

The Trunk opens (if connected) when this button is pressed for 2 seconds. The Aux LED and tones play to confirm.

#### Remote Start /AUX1/AUX4

Press and release 💥

#### Remote Start\*\*\*

Activates (or if on, deactivates) the remote starter. The engine and parking lights turn on or off accordingly. The rs/aux LED and on tones play, or the rs/aux LED and off tones play to confirm.

#### AUX1/AUX4\*\*\*\*

Activates (or if on, deactivates) the aux 1 or aux 4 output. The aux LED and on tones or off tones play to confirm.

- \* See Remote and System Operations for details.
- \*\* See Alarm Features for details.
- \*\*\* Available only with optional Remote Start module installation.
- \*\*\*\* This feature must be turned on by an authorized Directed dealer.

## Advanced Commands:

Press and release the AUX button one time prior to pressing the command buttons listed below. The transmit LED illuminates to indicate the level shift

#### Silent Arm

Press and release



The alarm arms, doors lock (if connected), and the parking lights flash once. The arm LED turns on to confirm. valet mode\* or trigger zone fault report\*\* messages may be received.

#### Silent Disarm

Press and release



The alarm disarms, doors unlock (if connected), and the parking lights flash twice. The disarm LED turns on to confirm. The silent disarm output may be replaced by the alarm report \* \*.

See Remote and System Operations section for details.

<sup>\*\*</sup> See Alarm Features for details.

### **Sensor Bypass**

At any time while the system is armed, **press** and release the AUX button on the remote and then within two seconds, press and hold the AUX button for one second to enable the sensor bypass mode. Repeating the previous steps incrementally bypass sensor operations and are confirmed as follows:

- Warn-away Bypass: The parking lights flash 2 times. The arm LED, 1 beep and 1 fault tone play to confirm. Sensors will be activated for full trigger levels of impact only.
- Warn-away & Full Trigger Bypass: The parking lights flash 3 times. The arm LED, 1 beep and 2 fault tones play to confirm. Sensors will not be activated for any level of impact.
- Sensor Bypass Off: The parking lights flash 1 time. The arm LED and 1 beep play to confirm. Sensors are fully operational.

Note Sensor bypass can only be performed when the system is armed. Perform arm command any time to turn sensor bypass off.

### Pairing a 1-way or 2-way remote control

**Note:** The remote control may or may not emit sounds during this operation.

#### Prepare the vehicle

- Open a door.
- 2. Turn the ignition On.
- Press and release then press and hold the control center button.
  The control center LED flashes and siren chirps one time to confirm the system is prepared.
- 4. **Release** the button.
- 5. **Press** and **hold** the  $\sum$  button until the transmit LED turns on solid.
- The siren emits one sound to confirm learning.
  Note: the 2-way remote will confirm by playing tones as well.
- 7. Repeat for each remote control to be learned (up to four)
- 8. Turn the ignition off or wait 60 seconds to exit learning, the siren emits 2 sounds to confirm.

#### Pairing will exit if:

- There is no activity for 60 seconds.
- The doors are closed.
- The ignition is turned off.
- The control button is pressed too many times.

### Alarm Features

#### Normal Arm Protection

**Control center LED:** The control center LED flashes as a visual indicator that your vehicle's security system is active.

**Starter Kill:** The Failsafe starter kill relay prevents the engine from starting

Note May require additional parts and installation

Sensor triggers: The onboard shock sensor can distinguish minor impacts from major impacts to the vehicle exterior. Minor impacts cause the system to emit a Warn-away output by chirping the siren and flashing the parking lights for 3 seconds. Major impacts caused for example by a forcible entry attempt, results in a Full Trigger output. The siren sounds and the parking lights flash for 30 seconds or longer. Full Triggers send a message to the remote control.

Point of entry triggers: Opening the hood or trunk causes a Full Trigger output, while opening a Door or turning on the Ignition causes the the siren to chirp 3 seconds before beginning the Full Trigger output. This 3 second delay allows time to disarm and silence the siren in case of accidental trigger. The Full Trigger message is still sent to the remote.

### Sensor Warn-away

When the system sensors detect a Warn-away trigger the siren chirps and parking lights flash for 3 seconds. No messages are sent to the Responder LE remote control for Warn-away triggers.

### **Full Trigger**

An alarm Full Trigger will sound the siren and flash the parking lights for 30 seconds while sending a Full Trigger message to the remote control. The LED's flash and siren tones play for 30 seconds.

To stop the output, press a command button to perform a command.

### **Emergency Override**

The following procedure disarms the system when a programmed remote is not available. Number of presses\_\_\_\_\_

- 1. Turn the ignition On.
- 2. **Press** the control button on the Control Center the correct number of times (the default is 1 press).
- After a few seconds the siren output ceases and the system is disarmed.

### Note

As a precaution, if programmed for Passive Arming or Auto re-arming the system should be placed into Valet Mode until a remote is available.

### Trigger Zone Fault Report

When armed by remote command the system runs a status check of the alarm trigger zones. Faulty zones (usually caused by dome light delay or open trunk) are bypassed and reported via the control center LED and remote, while all other trigger zones remain active and are monitored to protect the vehicle. Should a faulty zone self correct (dome light turns off) it becomes active and is then monitored normally.

The siren chirps once again a few seconds following the arming chirps as an audible alert, the control center LED flashes in groups to indicate the zone number.

### Alarm Report

If the alarm was triggered it will be reported when the alarm is disarmed via the remote control, siren chirps, parking light and control center LED flashes. The siren chirps 4 times (or 5 times if NPC On\*), the parking lights flash 3 times, and the control center LED flashes in groups to indicate the last two zones that were triggered (see Table of Zones). The report output will repeat for each disarm operation until the ignition is turned on.

\* See Nuisance Prevention (NPC) for more details.

Table of Zones				
Zone # (led flashes) Zone Name				
1	Trunk			
2	Shock Sensor			
3	Door			
4	Sensor 2			
5	Ignition			
6	Hood			
7	Sensor 3			

### **Nuisance Prevention (NPC)**

NPC monitors all alarm zones and, if any are triggered excessively, bypasses them until corrected. If a point of entry (trunk, hood, door) is left open following a forced entry, it is bypassed. It becomes active again only after being closed.

Bypassed sensors automatically reset after one hour and after the vehicle is driven. Disarming then re-arming the alarm does not reset bypassed sensors.

## Remote and System Operations

### Passive Arming\*

Park and exit the vehicle, after the doors are closed the Passive arming countdown begins. The control center LED flashes quickly and upon reaching 20 seconds the siren then chirps once. At 30 seconds the system arms itself.

Anytime before the system arms you can re-enter the vehicle or open the trunk to load or unload items and, after closing passive arming resumes.

To stay secure in case of accidental disarming of the system, if a door is not opened within 30 seconds the system re-arms itself and locks the doors.

### Auto Re-arming\*

Auto re-arm ensures the vehicle stays protected if it is not entered after disarming by remote control. After disarming by remote, the alarm automatically re-arms itself (and locks the doors if programmed on) in 30 seconds. Open any point of entry to stop the re-arm until the next disarm by remote.

### Onetime Bypass\*

**Turn** the ignition on for one to three seconds and then off. The siren chirps once to confirm one-time bypass is enabled.

One-time bypass can be used to temporarily bypass the Passive arming operation for one cycle. It also bypasses the comfort closure and auxiliary channel outputs programmed to activate when arming. After the next disarm all operations return to normal.

<sup>\*</sup> These features must be turned on by an authorized Directed dealer.

#### Valet Mode

Valet mode can be entered and exited by manually using the vehicle key and the control button. When entered, the alarm functions are defeated while the convenience features still operate normally.

Arm and disarm commands lock and unlock the doors. The Responder LE emits the arm in valet and disarm in valet output as described for arm and disarm in the *Basic Commands* section.

Use the following steps to manually enter and exit valet mode:

- 1. Turn the ignition switch on and then off
- 2. Immediately press and release the control button once
- 3. The control center LED turns on when entering and off when exiting.

#### **Power Save**

To reduce power consumption the control center LED modifies its output if the vehicle is parked for an extended period. If armed, the flashing is reduced after 24 hours. When valet mode is on the control center LED will turn off after 1 hour and will reset each time the ignition is turned off.

### Rapid Resume

If power is ever disconnected by a mechanic or thief, the system will resume the state it was in at the time of disconnection, when power is reconnected.

### Automatic Remote Updates

The system sends a silent message to all remote controls after any major action has occurred. When the remote receives this message it updates the arm status.

### Out of Range

Each time a command is performed the Responder LE will expect a command confirmation from the system. If a command confirmation is not received the transmit LED flashes and a long fault tone plays as an alert.

### No Remote Output

Occasionally when a command is performed the remote may not generate a command confirmation output or out of range output. This indicates that the system received the command but it was an incomplete command (e.g. aux button pressed too short to activate the trunk release) or it was an illegal message (e.g. the command was corrupted due to local RF interference). These are temporary normal functions of the system and remote, perform the command again within 10 seconds to return to normal operation.

## **System Expansion Options**

#### Owner Recognition

The system can be configured to recognize the remote used when disarming and change selected features to match the remote users preferences. Memory seat adjustment, siren chirps, passive arming, alarm output duration can all be custom set for each remote user at the time of installation.

#### Comfort Closure

Comfort closure emulates turning the key in the door cylinder or holding the lock button of an OEM keyless entry. It will automatically close the windows and sunroof on vehicles with this type of OEM convenience feature.

#### Alarm Output Duration

The length of time the siren sounds can be adjusted from 1 to 180 seconds at the time of installation.

#### Arming and Warn-away Chirp Control

The system arm, disarm and sensor warn-away chirps can be configured for those that prefer a custom silent alarm operation.

#### Driver Door Priority Unlocking

The door unlocking operation can be configured to emulate an OEM style of driver priority unlocking for added security during disarming.

### Vehicle Recovery System (VRS)

VRS is a programmable option and must be turned on by an authorized dealer. In case your vehicle is stolen or carjacked, VRS sounds the siren and flashes the parking lights to persuade the thief to abandon the vehicle, and when the ignition is turned off, activates the starter kill to prevent the engine from restarting.

To arm VRS, perform the silent arm command while driving, or while the ignition is turned on. The siren chirps and parking lights flash once to confirm arming. The arm LED and beeps play to confirm arming.

If valet mode is on, the fault tone plays, exit valet mode before arming VRS.

Once armed, VRS triggers if any door is opened then closed while the ignition remains on, and if the vehicle is parked while armed, VRS triggers when driving resumes. See trigger description below.

When triggered, the control center LED begins flashing after fifteen seconds. Within 45 seconds perform the silent arm command to disarm VRS. If not disarmed, the siren begins chirping for 60 seconds and then becomes a constant siren blast with flashing parking lights for several minutes. This output will continue and be repeated each time the ignition is turned on until VRS is disarmed.

To disarm, perform the silent disarm command anytime before VRS has been triggered, or within one minute after it has triggered and before the siren begins to chirp. If not disarmed before the siren begins to chirp, the emergency override procedure must be used to disarm VRS.

## **Battery Information**

The Responder LE remote is powered by 2 batteries (PN CR-2016) and the 1-way companion remote by 1 battery (PN CR-2032), that can be purchased at most retailers. When the battery begins to weaken, the operating range is reduced.

### Low Battery

After a command is performed the Responder LE and 1 way companion remote controls check their battery level and, when the level requires attention, will begin generating alerts. Once the alerts begin, the remote controls will remain operational for several days but the battery/batteries should be replaced at the earliest opportunity or failure to control the system may occur.

#### Low Battery Alerts

When disarming the system using a remote with a low battery the siren will emit one additional chirp as an alert. If confirmation chirps are programmed off, the system will still emit one chirp as an alert when disarming. After performing a command, several beeps play on the Responder LE remote to indicate the battery/batteries need replacing.

### **Battery Replacement**

- 1. Unscrew the hardware on unit rear and remove from housing.
- Hold the unit base with one hand and gently twist and pull the main housing body with the other. This releases all parts of the housing assembly.
- 3. Remove battery from clip and replace with a new one while observing the correct polarity.
- 4. Reassemble unit and secure with hardware.

### **Battery Disposal**



Directed cares about the environment. If you need to dispose of the battery, please do so in accordance with your municipal requirements for battery disposal.

# **Glossary of Terms**

Document Terminology	
Control Module	The "brain" of your system. Usually hidden underneath the dash area of the vehicle. It houses the microprocessor which monitors your vehicle and controls all of the system's functions.
Responder LE (2-way Remote Control)	A hand-held, remote control which operates the various functions of your system and receives messages and pages from the system.
Companion Remote (1-way Remote Control)	A hand-held, remote control which operates the various func- tions of your system but does not provide message display.
Control Center	The control center contains the system's radio-frequency antenna, the control center button and LED. For maximum remote-control range, the control center is usually located at the top of the windshield, centered near the rear-view mirror.
Control Center LED	A light used to indicate the status of your system. It is located on your system's control center.
Control Center Button	A small push button located on your system's control center. It is used to override (disarm) the alarm when a remote is not available or to enter or exit valet mode.

## **Government Regulations**

This device complies with Part 15 of FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesirable operation.

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 1.5 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with the Industry Canada Radio Standards Specification RSS 210. Its use is authorized only on a no-interference, no-protection basis; in other words, this device must not be used if it is determined that it causes harmful interference to services authorized by IC. In addition, the user of this device must accept any radio interference that may be received, even if this interference could affect the operation of the device.

**WARNING!** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this device.

### Additional Information

#### Interference

All radio devices are subject to interference which could affect proper performance.

### **Upgrades**

Any upgrades to this product must be performed by an authorized Directed dealer. Do not attempt to perform any unauthorized modifications to this product.

#### Water/Heat Resistance

This product is not designed to be water and/or heat-resistant. Please take care to keep this product dry and away from heat sources. Any damage from water or heat will void the warranty.

# Limited lifetime consumer warranty

Directed Electronics. ("Directed") promises to the original purchaser to repair or replace (at Directed's election) with a comparable reconditioned model any Directed unit (hereafter the "unit"), excluding without limitation the siren, the remote transmitters, the associated sensors and accessories, which proves to be defective in workmanship or material under reasonable use during the lifetime of the vehicle provided the following conditions are met: the unit was purchased from an authorized Directed dealer, the unit was professionally installed and serviced by an authorized Directed dealer; the unit will be professionally reinstalled in the vehicle in which it was originally installed by an authorized Directed dealer; and the unit is returned to Directed, shipping prepaid with a legible copy of the bill of sale or other dated proof of purchase bearing the following information: consumer's name, telephone number and address; the authorized dealers name, telephone number and address; complete product description, including accessories; the year, make and model of the vehicle; vehicle license number and vehicle identification number. All components other than the unit, including without limitation the siren, the remote transmitters and the associated sensors and accessories, carry a one-year warranty from the date of purchase of the same. ALL PRODUCTS RECEIVED BY DIRECTED FOR WARRANTY REPAIR . WITHOUT PROOF OF PURCHASE WILL BE DENIED. This warranty is non-transferable and is automatically void if: the original purchaser has not completed the warranty card and mailed it within ten (10) days from the date of purchase to the address listed on the card; the unit's date code or serial number is defaced, missing or altered; the unit has been modified or used in a manner contrary to its intended purpose; the unit has been damaged by accident, unreasonable use, neglect, improper service, installation or other causes not arising out of defects in materials or construction. The warranty does not cover damage to the unit caused by installation or removal of the unit. Directed, in its sole discretion, will determine what constitutes excessive damage and may refuse the return of any unit with excessive damage.

TO THE MAXIMUM EXTENT ALLOWED BY LAW, ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO EXPRESS WARRANTY, IMPLIED WARRANTY, WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE AND WARRANTY OF NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, ARE EXPRESSLY EXCLUDED; AND DIRECTED NEITHER ASSUMES NOR AUTHORIZES ANY PERSON OR ENTITY TO ASSUME FOR IT ANY DUTY, OBLIGATION OR LIABILITY IN CONNECTION WITH ITS PRODUCTS. DIRECTED DISCLAIMS AND HAS ABSOLUTELY NO LIABILITY FOR ANY AND ALL ACTS OF THIRD PARTIES INCLUDING ITS AUTHORIZED DEALERS OR INSTALLERS. DIRECTED SECURITY SYSTEMS, INCLUDING THIS UNIT, ARE DETERRENTS AGAINST POSSIBLE THEFT. DIRECTED IS NOT OFFERING A GUARANTEE OR INSURANCE AGAINST VANDALISM, DAMAGE OR THEFT OF THE AUTOMOBILE, ITS PARTS OR CONTENTS; AND HEREBY EXPRESSLY DISCLAIMS ANY

LIABILITY WHATSOEVER, INCLUDING WITHOUT LIMITATION, LIABILITY FOR THEFT. DAMAGE AND/OR VANDALISM. THIS WARRANTY DOES NOT COVER LABOR COSTS FOR MAINTENANCE. REMOVAL OR REINSTALLATION OF THE UNIT OR ANY CONSEQUENTIAL DAMAGES OF ANY KIND. IN THE EVENT OF A CLAIM OR A DISPUTE INVOLVING DIRECTED OR ITS SUBSIDIARY. THE VENUE SHALL BE SAN DIEGO COUNTY IN THE STATE OF CALIFORNIA. CALIFORNIA STATE LAWS. AND APPLICABLE FEDERAL LAWS SHALL APPLY AND GOVERN THE DISPUTE. THE MAXIMUM RECOVERY UNDER ANY CLAIM AGAINST DIRECTED SHALL BE STRICTLY LIMITED TO THE AUTHORIZED DIRECTED DEALER'S PURCHASE PRICE OF THE UNIT. directed shall not be responsible for any damages whatsoever. INCLUDING BUT NOT LIMITED TO, ANY CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES, DAMAGE TO VEHICLE, DAMAGES FOR THE LOSS OF TIME, LOSS OF EARNINGS, COMMERCIAL LOSS, LOSS OF ECONOMIC OPPORTUNITY AND THE LIKE. NOTWITHSTANDING THE ABOVE. THE MANUFACTURER DOES OFFER A LIMITED WARRANTY TO REPLACE OR REPAIR THE CONTROL MODULE SUBJECT TO THE CONDITIONS AS DESCRIBED HEREIN. THIS WARRANTY IS VOID IF THE UNIT HAS NOT BEEN PURCHASED FROM DIRECTED, OR AN AUTHORIZED DIRECTED DEALER, OR IF THE UNIT HAS BEEN DAMAGED BY ACCIDENT, UNREASONABLE USE, NEGLIGENCE, ACTS OF GOD, NEGLECT, IMPROPER SERVICE, OR OTHER CAUSES NOT ARISING OUT OF DEFECT IN MATERIALS OR CONSTRUCTION.

Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights and you may also have other rights that vary from State to State. This warranty is only valid for sale of product(s) within the United States of America. Product(s) sold outside of the United States of America are sold "AS-IS" and shall have NO WARRANTY, express or implied. This product may be covered by a Guaranteed Protection Plan ("GPP"). See your authorized Directed dealer for details of the plan or call Directed Customer Service at 1-800-876-0800.

Make sure you have all of the following information from your authorized Directed dealer:

A clear copy of the sales receipt, showing the following:

- Date of purchase
- Your full name and address
- Authorized dealer's company name and address
- Type of alarm installed
- Year, make, model and color of the automobile
- Automobile license number
- Vehicle identification number
- All security options installed on automobile
- Installation receipts

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